

Yours cards' insurance and assistance services.



MASTERCARD GOLD



MASTERCARD PLATINUM



MASTERCARD ELITE

Services ¹⁾	Maximum amounts	Maximum amounts	Maximum amounts
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Insurance

Trip cancellation or curtailment costs	EUR 3,000 per person EUR 10,000 for all insured persons travelling together	EUR 5,000 per person EUR 15,000 for all insured persons travelling together	EUR 5,000 per person EUR 20,000 for all insured persons travelling together
Delayed departure (delay of more than four hours on a scheduled flight)	EUR 250	EUR 500	EUR 500
Loss of personal items while away	EUR 500 per claim (excess EUR 125 per person)	EUR 750 per claim (excess EUR 125 per person)	EUR 1,000 per claim (excess EUR 125 per person)
Luggage delayed for more than eight hours	EUR 25 per hour up to a maximum of EUR 500	EUR 40 per hour up to a maximum of EUR 750	EUR 50 per hour up to a maximum of EUR 1,000
Payment protection (theft or accidental damage)	EUR 3,000 per year up to a maximum of EUR 1,500 per claim (min. purchase of EUR 50)	EUR 6,000 per year up to a maximum of EUR 3,000 per claim (min. purchase of EUR 50)	EUR 10,000 per year up to a maximum of EUR 5,000 per claim (min. purchase of EUR 50)
Online purchases (lost or unwanted)	EUR 3,000 per year up to a maximum of EUR 1,500 per item (min. purchase of EUR 50)	EUR 6,000 per year up to a maximum of EUR 3,000 per item (min. purchase of EUR 50)	EUR 10,000 per year up to a maximum of EUR 5,000 per item (min. purchase of EUR 50)
Extended guarantee	N/A	EUR 6,000 per year (max. 2 claims per year)	EUR 5,000 per claim
Civil liability abroad	EUR 500,000	EUR 750,000	EUR 1,000,000
Rental vehicle – CDW (Collision Damage Waiver)	N/A	EUR 10,000 per trip	EUR 10,000 per trip
On-slope rescue costs	N/A	EUR 10,000	EUR 15,000
Missed event insurance	N/A	EUR 300 per event per year	EUR 500 per event per year
Golf equipment	N/A	EUR 750 for the equipment up to a maximum of EUR 250 per item	EUR 1,000 for the equipment up to a maximum of EUR 300 per item

Assistance

Traveller assistance (advance payment of legal fees)	EUR 5,000	EUR 5,000	EUR 5,000
Medical assistance (advance payment of hospital expenses, repatriation, etc.)	EUR 100,000	EUR 100,000	EUR 100,000

Home Emergency assistance (home damage)

Indoor plumbing	EUR 150	EUR 1,000	EUR 1,000
Outdoor plumbing	EUR 150	EUR 1,000	EUR 1,000
Electricity	EUR 150	EUR 1,000	EUR 1,000
Glazing and locks	EUR 150	EUR 1,000	EUR 1,000
Maximum number of call-outs	Two a year	Unlimited	Unlimited

Concierge service

Booking plane tickets, finding a babysitter, sending flowers, etc.	N/A	Accessible Monday to Friday from 09:00 to 18:00 (excluding public holidays) Tel.: +352 27 30 21 30	Accessible 24/7 Tel.: (+352) 27 30 21 33
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Services valid subject to approval of your application. For more information: the general terms and conditions of our card insurance (specifying in particular the conditions of eligibility) are available from your advisor or online at bgl.lu